



Graduate House

The University of Hong Kong

香 港 大 學 研 究 生 堂

House Rules



Version: 1 June 2026

HOUSE RULES

1. General

- a) These rules are formulated for the orderly operation of the Graduate House (GH).
- b) All residents and visitors are required to observe the rules.
- c) The overall administration and interpretation of the rules rests with the Campus Services Office (CSO).
- d) CSO, in consultation with GH staff, may review and revise the rules from time to time, and as occasion may require. These rules shall be effective from the time of posting on the Official Notice Boards of the Graduate House, or notified otherwise by the Management.
- e) The Management generally refers to the Graduate House Office acting upon decisions by CSO in consultation with the Site Manager and House staff.

2. Conduct

- a) All residents and visitors should abide by the rules and regulations, policies and practices, notifications and instructions of Graduate House and provide full assistance.
- b) All residents and visitors are expected to exercise reasonable and acceptable behavior within the Graduate House premises, and to refrain from undesirable action, which may disturb the well-being of others or affect the administration and smooth operation of Graduate House.
- c) No residents are allowed to bring into Graduate House any alcohol or illegal drugs. Disorderly behavior as a result of consumption of alcohol or illegal drugs is also strictly forbidden within the Graduate House premises.
- d) Unless prescribed by a qualified medical practitioner, a resident is not allowed to bring into Graduate House any dangerous drug as defined in the *Dangerous Drug Ordinance* (Cap.134).
- e) No resident is allowed to bring any chemicals or substances that are hazardous to health into Graduate House.
- f) No gambling in any form is allowed in Graduate House. Playing mahjong even without involving money transactions is also not allowed in Graduate House.
- g) Under the Smoking (Public Health) (Amendment) Ordinance, it is an offence to smoke anywhere within the boundary (indoors and outdoors) of the University campus and those who intrude the Ordinance will be subject to a fine of HK\$3,000. Smoking is strictly prohibited within the Graduate House premises. A “zero-tolerance” policy has been implemented for many years in Graduate House against smoking. As smoking inside Graduate House imposes fire safety risk and health hazard onto other residents, if a resident is found smoking or there is reasonable evidence that shows a resident’s smoking as interpreted by the Graduate House Management, for the well-being of other residents, the Graduate House will have no choice but to ask the concerned resident to leave the House (i.e. his/her residency being terminated) immediately, without his/her paid deposit and lodging fees being refunded. Besides, anyone found responsible for

activating the smoke/heat detectors or other fire safety devices with his/her reckless and irresponsible action will be liable for penalties or charges imposed by the Management and/or the Fire Services Department and/or the Security Unit of the University. His/her residency in Graduate House will be terminated.

- h) No pets or livestock of any kind are allowed in Graduate House.
- i) **No cooking is allowed in the study bedrooms of Graduate House.** Only light cooking or re-heating of cooked food is allowed in the student lounges including pantries.
- j) Residents are responsible for the cleanliness and tidiness of their rooms and all public areas in Graduate House. Residents are encouraged to report anyone who are not observing public health and cleanliness in the Graduate House to the House Office/ 24-hour Service Counter or any staff on duty.
- k) Public areas, corridors and stairs should be kept clear of furniture, trash and any other objects, so as not to obstruct passage and therefore escape routes during emergencies. Any items found in the public areas, corridors and stairs may be removed without prior notice.
- l) Residents found guilty of breaching the House Rules of Graduate House or anyone who receives substantiated complaint will be issued a written warning by the Management. Anyone who has already received **ONE** warning will have his/her residency at Graduate House terminated with immediate effect on the second offense or at the instant, depending on the seriousness of the offense, which is to be determined by the Management. The Management reserves the right to terminate the residency of a resident immediately if there is serious breaching of the House Rules.
- m) There are four washers and three dryers (all smart card-driven) in in the Laundry Room on the rooftop of GH. Outside the Laundry Room, there is a sunlight Drying Area for hanging and natural drying of clothes. Hanging of clothes inside study bedrooms and in other common areas of the House premises is strictly prohibited.
- n) All residents and visitors are requested to observe the decency and decorum of proper attire in all public areas of the Graduate House.
- o) **All residents should refrain from making loud noises, especially between 11:00 p.m. and 9:00 a.m.**
- p) Integrity is one of the core values that the Graduate House expects her residents to have and manifest. Residents found dishonest may receive disciplinary actions and other consequences.

3. Minimum Stay Requirement and Withdrawal Policy

- a) Residential year 2026-2027 run from 1 August 2026 to 1 January 2027 (Semester 1) and 1 January 2027 to 31 May 2027 (Semester 2). Adding the Summer Semester (31 May 2027 to 1 August 2027), **the offer of residence for you will include 3 semesters.** You are required to commit to your stay by semester.
- b) Lodging fees committed are non-refundable. You will be charged the lodging fee for the entire semester even if you withdraw before the semester is over.

- c) If you wish to withdraw from the Graduate House, you are required to complete a **“Withdrawal of Residence”** form, which is available at the Graduate House Office or Graduate House homepage, and return it to the Graduate House Office **at least ONE month** prior to your designed check-out date. If you fail to provide one month advance notification prior to withdrawal, it will result in forfeiture of your paid security deposit. Again, please note that you will be charged the lodging fee for the entire semester even if you withdraw before the semester is over.

4. Termination of Residency

Your stay in Graduate House will terminate upon the following events, **WHICHEVER IS EARLIER**:

- (i) 10:00 a.m. on **1 January 2027**, or **31 May 2027**, or **1 August 2027**, or
- (ii) the expiry of University ID card, or
- (iii) completion of studies, or
- (iv) when your student status is officially terminated through withdrawal from/ dismissal by HKU

5. Lodging fees charge by FEO

a) Lodging fees are settled on monthly basis although you commit to your stay by semester.

b) The lodging fees can be settled in one of the following methods locally:

- In person through bank counters
- Automatic Teller Machine (ATM)
- Payment by Phone Service (PPS)
- Payment via internet/ phone banking

6. Room Occupation

- a) Bedrooms are allocated to residents on a random basis. Residents are not given the priority to choose their own rooms.
- b) Only the Graduate House Management is empowered to allocate bedrooms to residents. Residents must not assign, sublet, exchange or privately transfer allocated rooms.
- c) No resident is allowed to use any room in Graduate House for commercial or non-residential purpose.
- d) **Between 11:00 p.m. and 9:00 a.m., students of opposite sex should refrain from entering into each other’s room**, except in rooms for married couples.
- e) The Management has the right to enter any bedroom in case of emergency and to check on reasonable grounds whether the House Rules are being observed. Residents should facilitate such inspections and offer assistance.
- f) The Management has the right to ask any resident, if necessary, to move to another bedroom upon **48 hours’** notice. Failure to co-operate with the request of the Management may result in termination of residence.
- g) Offer of residence is subject to the condition that residents remain as full-time **registered students** of the University. In case the student registration status of a resident changes during the course of the residential year, his/her residence shall lapse with immediate effect and he/she should vacate from Graduate House immediately or at the discretion of the Management. A resident should inform the Graduate House

Office immediately if there is a **change** to his/her **eligibility for registration as a full-time student**.

7. Short Vacation

Residents planning to leave Graduate House for longer than one week should inform the Graduate House Office for security purposes by email.

8. Visitors Policy

Residents may invite guests into Graduate House subject to the conditions of this policy:

- **Daytime Guest: between 11:00 a.m. to 11:00 p.m.**
(a resident may invite no more than 2 guests at one or no more than one time during daytime visit)
- **No visitor should stay at Graduate House after 11:00 p.m.**
- No children under the age of 18, unless they are family members of staff, are allowed to stay as visitors at the Graduate House.

The Management shall have the authority to interpret all the House Rules, House policies including Visitors policy and its implementation, and to determine any breaching of the House Rules or a policy.

9. Furnishing and Appliances

- a) Residents who have damaged any furnishing, fixtures, appliances and/or provisions at GH shall be liable to pay for the potential cost, as determined by the Management, for all the necessary repair or replacement in order to return the room setting to its original form irrespective of whether the repair or replacement will be done.
- b) Residents should check and complete the furniture inventory sheet with care when they check in GH. They should report any actual or suspected defect to the GH Office immediately upon check-in or else they would be held responsible for the damage when they check out.
- c) Residents under no circumstances are allowed to tamper with the electrical or mechanical systems or installations of GH. This applies to fuse boxes, the electrical metering system, switchgears, electrical wiring, toilet tanks, lift equipment, computer outlets etc. Residents found tampering with the fittings at GH may result in immediate termination of their residency.
- d) Residents wishing to install fittings, which require drilling, or nails and screws to be driven into the wall, must obtain prior approval from the Management. No tampering is allowed on the walls or surfaces of the fitted wardrobes.
- e) Residents are reminded that they should not affix any glue, scotch tape, gum-paper, wall paper or adhesive accessories to the wall, floor and/or door surfaces of their bedrooms and bathrooms. They would be held responsible for the cost of repainting the surfaces if the paint was damaged when the accessories were being removed.
- f) When you move out, the room condition including that of the furniture, fixture (including walls, doors and floor) and equipment inside the room shall be restored to their original position and function, and be similar to that when you moved in. Otherwise, you will be liable for the restoration/compensation costs. The House will use your

deposit for compensating the manpower costs involved in cleaning up the room/ fixing the problem/ restoring the room condition/ relocating the room furniture back to the original condition (**at least HK\$500 will be charged; the actual amount to be charged will depend on relevant items of restoration work**). Then, your deposit will not be returned to you unless there is a remaining amount after deducting the compensation costs. If your deposit is still not enough to settle all the costs, you are required to pay the remaining balance to the House. It is therefore strongly required that you now do appropriate remedial measures to reinstate/restore your room condition well before you move out before it is too late and we will charge you accordingly.

- g) The mattress protector, in case of dirty, damage or loss, **a fixed charge of HK\$100 will be deducted from the deposit.**
- h) Only approved electrical appliances (with low power consumption and/or safety fuse installed) are allowed to be used in GH. Consult the Management in case of doubt. Hi-fi and musical instruments are permitted, provided that they are used with due consideration for others. The Management reserves the right to confiscate any appliances or items, which violate the House Rules or used in such a way as to disturb or endanger other residents.
- i) The Management has the right to prohibit residents from bringing excessive nor bulky luggage or furniture or electrical appliances, such as washing machine, drying machine ... etc into GH.

10. Security of Property

- a) Residents must take care of their personal belongings. Neither the GH Office nor its staff will be responsible for any property damaged, lost and/or stolen within GH.
- b) Residents must leave GH and remove their belongings by 10:00 a.m. on the last day of their approved residency, unless with written extension permission from the Management in advance.

11. Fire Safety

- a) Residents should familiarize themselves and their visitors with the escape routes to the exit doors, the location of the fire alarm call points, the fire extinguishers nearest to their rooms, and the assembly point (now at the open space facing Hui Oi Chow Science Building) in case an evacuation is necessary. Please refer to the Safety Office's notice posted inside the House premises. Contact the House Office immediately if you have any enquiries. All fire doors must remain closed at all times, and residents must not jam the fire doors open nor block the escape routes.
- b) Residents should acquaint themselves (and their visitors if the visiting policy is in operation) with the fire notices and the instructions for operating fire extinguishers.
- c) All residents and visitors **MUST** participate in the Fire Drill(s) conducted within the residential year. Any resident and his or her visitor found not vacating GH during a Fire Drill would be subject to disciplinary action imposed on the resident by the Management.
- d) Residents should refrain from tampering with the smoke detectors inside the bedrooms, nor should they hang clothes from fire sprinklers or associated water pipes. Residents found tampering with any kind of safety devices installed in Graduate House will have their residency terminated with immediate effect and be liable to pay any damage and

compensation costs (for smoke detector **at least HK\$1,200 will be charged**).

- e) Apart from a probable disciplinary consequence, you must pay the compensation **HK\$20,000** requested by the Safety Office. Therefore, all residents are strongly reminded not to touch any fire safety devices. On the other hand, if the water floods and damages the room facility, common areas, lift and other facilities in the House, you will be liable to the compensation of the exact amount, which can be million dollars.

12. Energy Conservation

- a) All residents should make conscientious efforts in conserving energy consumption. All windows should be kept closed when using air-conditioning.
- b) Residents should switch off all the lights and electrical appliances before leaving their bedrooms. The last person leaving a common room or pantry is responsible for switching off all air-conditioning and audio-visual equipment.

13. Laundry Smartcards

- a) Smartcards are issued to residents for using laundry facilities. The laundry room is located on the rooftop of Graduate House. Residents may come to the General Office during office hours uploading of stored value onto the card (minimum HK\$100).
- b) All values of laundry smartcards are non-refundable in all circumstances, including return of cards upon check-out and loss and /or replacement of cards.
- c) Residents who lose the laundry smartcard shall report to General Office for replacement. Admin charge as shown in Appendix I applies.
- d) Any charges paid for smartcard replacement is non-refundable in all circumstances.
- e) Laundry smartcard must be returned to General Office upon check-out. Without returned the laundry smartcard will deduct **HK\$100 for penalty** from the deposit.

14. Keys

- a) The key to bedrooms, and any key issued to residents by the GH are the property of The University of Hong Kong and must NOT be transferred or lent to third party.
- b) Residents are not allowed to duplicate their room and/or drawer keys. In case of loss or theft, the Management should be informed immediately.
- c) All keys must be returned to the House Office by the resident of the study bedroom upon departure in order to complete the check-out procedure otherwise the resident is still liable to pay rental, utilities and other charges until the check-out procedure is completed.
- d) Failure to return a key or its replacement key (duplicate door key **HK\$100**) will cost the resident, **HK\$600** for replacement of door lock (if needs), and **HK\$440** for replacement of cabinet lock (due to no spare key).

15. Refund of Deposit

- a) No deposit will be refunded before or upon a resident checks out from GH.
- b) After deduction of any incurred charges, deposit will be refunded to checked out

residents about one month after their departure. Please note that you have to input the bank account information on HKU Portal. The refund of deposit will only be proceeded from the Portal account.

- c) The Management reserves the right to deduct from the deposit for settling any charges including but not limited to penalty charges and compensation charges for repairs and damages incurred during the resident's stay at GH.

16. Miscellaneous Charges

- a) A charge of **HK\$20.00** will be levied on the resident each time he/she borrows a room key from the House Office.
- b) From time to time, residents may require the Management to provide letters to certify their addresses at GH for various reasons. Except for the first copy of certification which is free, a charge of **HK\$20.00** will be levied on each additional letter requested by the resident thereafter.
- c) The above charges, if any, will be deducted together with the electricity charges around the 10th of each month.

17. Access Control

- a) The main entrance at Level P1 is the only entrance and exit point for residents of Graduate House. A smart card system is used to control access at the main entrance and at the service counter on Level P1. Upon check-in, residents must present their University smart cards to the Graduate House Office for configuration to grant access right.
- b) Residents are required to log in the access control system by placing their access cards onto the "IN" reader to have their resident status verified before they are allowed to enter the House. They are also encouraged, for their own safety and overall House safety. The Student Card is not transferable.
- c) Residents who forget to bring their Student Card for access to the house are required to fill in a "Resident Entry Permission Record" before gaining access.

18. Breach of House Rules

- a) The Management shall have the authority to interpret all the House Rules and to determine any breaching of the House Rules.
- b) Breach of House Rules may result in disciplinary actions, suspension or termination of residency. Below are two common consequences.
 - i. With the first warning, a resident will not be eligible for applying for re-admission for the next residential year.
 - ii. If the resident intrudes the House Rules again and gets a second warning, his/her residence at GH will be terminated immediately.
- c) ***Repeated or serious misconduct will be reported to the University authorities.***
- d) No refund of deposits would be made for residents under suspension or termination of residency.

19. Suggestions and Complaints

- a) The Management welcomes any suggestion and is ready to listen to complaints. These must be written and endorsed by the person(s) making the suggestions or complaints and addressed to the Management. Rumors circulating among the staff or residents as well as anonymous suggestions or complaints will not be considered.
- b) Suggestions and complaints may first be made to the Junior Resident Tutors. If that proves impracticable, they could be directed to the Management.
- c) Day-to-day management problems and issues should be reported directly to the House Office in writing.

Residents shall also observe the latest announced policies and practices of GH.

***House Rules will be updated from time to time on need basis
and posted on the House's official website***

Charges for Repair, Damage or Loss of Facilities

Resident will be charged for repair, damaged or lost facilities. Charges listed below, while not meant to be exhaustive, help to illustrate the charges for some damaged or lost items. Damage or loss of other facilities not listed below may be charged at cost. The Graduate House Management reserves the right to revised those charges from time to time as deemed necessary. Revised charges will be announced at P1 notice board.

Item(s)	Description	Charges (HKD)
Bedroom Furniture & Fittings		
1.	Chair	700
2.	Mattress Protector	100
3.	Mattress	1000
4.	Window Glass (per piece)	250
5.	Curtain	450
6.	Electric Switch	510
7.	Cabinet Lock	440
8.	Main Door	1800
9.	Door Lock	600
10.	Door Key	100
Washroom		
1.	Washing Basin Drainage	440
2.	Shower Tub Drainage	440
3.	Mirror	200
4.	Wash Basin	3000
5.	Toilet Bowl	4500
6.	Shower Screen	6000
Miscellaneous		
1.	Borrow of key (Students are required to return the borrowed key to the security counter right after use.)	20 / time
2.	Additional Address Certificate	20
3.	Laundry Smart Card (lost or damaged)	100
4.	Relocating Bedroom Furniture back to the Original Condition	500
5.	Special cleaning charge after move-out: (i) Left stuff or garbage requiring staff's disposal or (ii) Made the room dirty or messy requiring staff's extra cleaning	500
6.	Mark or Damage to Wall / Ceiling / Door	50 per sq. inch
7.	Replacement of Smoke Detector	1200

Additional room cleaning or pest control service required by a resident will be charged as actual to the resident.